

TERMS & CONDITIONS FOR IMPORT SHIPMENTS

- a. All rates are calculated per w/m (per 1000 kos or 1 m3, whichever outcome is higher) and with a minimum of 1m3, unless otherwise specified.
- b. All rates apply from FOB Port of Loading upto arrival our CFS. All destination charges, as per custom of the port, for receiver's account.
- c. Unpacked, as well as non-stackable cargoes will incur lashing/securing charges and seafreight as follows: length of cargo x container width x container height.
- d. All cargoes must be packed seaworthy and must be properly marked and port marked. Cleve & Zonen or CFS cannot be held responsible for incorrect delivery in case cargo is not properly marked.
- e. Improper or incomplete commodity description upon booking, (such as: parts, various, f.a.k., etc.) is not accepted.
- f. IMO Cargo: on request only. Final approval after acceptance of cargo and DGD by the carrier only. IMO 1&7 never accepted. IMO cargo must be packed and labelled as per international rules. DGD (signed by shipper's authorized person) and safety data-sheets (inclusive emergency telephone numbers) must be provided. Consequences of wrong or incomplete declaration upon booking and documents, for shipper's account.
- g. Commodities not accepted: coins/jewels/precious stones, paintings/art/antiques, calcium-hypochloride or chloride compounds, metallic mercury or compounds, IMO 1&7, hoverboards, scrap/waste, weapons/ammunition/strategic goods (military/dual use goods), cigarettes, human remains, livestock or plants.
- h. Commodities upon request only (subject to prior approval): IMO-cargoes (see g), high value metals, lithium batteries and Nickel Metal Hydride batteries, electronic goods, alcoholic beverages with an alcohol percentage exceeding 15%, cigars/tobacco, veterinary and agricultural products. For some destinations we may require a cargo transport insurance via our insurers.
- i. Shippers/receivers (or their agents) are expected to be fully aware of all and any rules, regulations and restrictions at both ends, as well as in (when applicable) transshipment ports.
- j. For all shipments of personal effects we require: copy passport, certificate place of origin, phone number, complete packing list and documentation showing residence of outside EC.
- k. Please pay special attention to specific clauses/conditions/surcharges that may apply to each individual trade lane. These are always indicated at the bottom of each trade lane's tariff schedule, and may continue onto the next page.
- l. Our tariff is based on present rates/surcharges, wages and other circumstances and can change at short notice.
- m. Free storage: Harmless goods: 3 working days after stripping ex container (excluding day of stripping). IMO Cargo: 1 working day after stripping ex container (excluding day of stripping). Handling and storage of cargo effected for consignee's risk and account.
- n. Shipments will only be released after receipt of all charges due on our bank-account.
- o. Possible unforeseen expenses which may pop up after we picked up the cargo (in documentation process, during transport, handling, POL, shipping, POD-arrival, etc. of any kind) will be advised to you promptly and will be invoiced to you.
- p. Overweight surcharges or transshipment rates are available upon request.

- q. Cargo over 5.85 m in length may face rolling-over, depending of origin. Please contact our import department for additional information.
- r. In case of physical examination or scan ordered by customs, all costs are for account of the cargo, including container demurrage if any.
- s. In case we have to issue a customs document on your behalf, we need a Fenex declaration signed by consignee's authorized person.
- t. A cargo transport insurance is recommended. We can arrange this for you against competitive rates. Please ask our customer service department for more information.
- u. For all activities the conditions on the respective HBL apply.

For all forwarding activities, the Dutch Forwarding Conditions, latest version, including the arbitration clause, apply. These conditions will be mailed as attachment with our quotations.

For road transport within the Netherlands, the AVC (Algemene Vervoerscondities) apply.

For road transport within Europe, the CMR-conditions apply and the Dutch AVC-conditions are additionally applicable.

All above mentioned conditions are available on our website (General Information / Conditions) and will be mailed to you upon request. The latest version always prevails.

Any disputes that cannot be solved amicably, to be decided by TAMARA in Rotterdam. Dutch law applies.